

Job Description	
Job Title:	Casual Lifeguard (York)
Salary:	£10.60 per hour (plus holiday pay)
Hours of Work:	Various
Contract:	Casual Contract (Employed)
Location:	York
Responsible to:	Learn to Swim Manager
Responsible for:	N/A

Purpose of Job:	<ol style="list-style-type: none"> <li>1. Supervision of customers throughout our facilities, ensuring their safety and satisfaction at all times;</li> <li>2. Carrying out rescues and administering first aid as required;</li> <li>3. Assisting the Swimming Teachers in setting up the pool for lessons;</li> <li>4. Maintaining our venues to a high standard of cleanliness and hygiene;</li> </ol>
Main Responsibilities:	<ul style="list-style-type: none"> <li>• Supervise customers in the pool areas with constant vigilance to ensure total safety at all times;</li> <li>• Advise customers of safety rules in relation to their behaviour, as required;</li> <li>• Take responsibility for the rapid and effective application of lifesaving skills, as required;</li> <li>• Occasionally attend to minor accidents, administer appropriate first aid treatment and make accurate, legible records;</li> <li>• Effectively discharge specified responsibilities in the event of any emergency situation;</li> <li>• Conduct safety checklist prior to the commencement of swimming lessons;</li> <li>• As required, conduct pool water tests to produce accurate readings which are recorded legibly;</li> <li>• Check changing and other customer areas to ensure cleanliness and customer satisfaction;</li> <li>• Undertake cleaning tasks to ensure cleanliness and customer satisfaction, as necessary;</li> <li>• Regularly receive verbal customer comments and ensure accurate records are made;</li> <li>• Whilst on duty, wear the uniform provided, be well presented and perform duties in a professional and effective manner to ensure that customers receive the highest quality service at all times;</li> </ul>

Person Specification			
<b>Skills</b>	E	D	MoA
Be able to communicate effectively with a wide range of people	√		A / I
Ability to work on own initiative and with minimum supervision	√		A / I
Ability to positively contribute to effective team work	√		A / I
Good organisational skills and the ability to prioritise key duties	√		A / I
Be able to understand and interpret instructions	√		A / I
A demonstratable good level of general fitness	√		A / I
<b>Knowledge &amp; Experience</b>	E	D	MoA
Awareness of Risk Assessments and Health & Safety guidelines	√		A / I
Knowledge of child protection and welfare issues	√		A / I
Experience of lifeguarding duties/tasks;	√		A / I
Experience of working with customers	√		A / I
<b>Qualifications</b>	E	D	MoA
National Pool Lifeguard Qualification (RLSS)	√		A
First Aid qualified	√		A
AED Certification		√	A
<b>Behavioural &amp; Other Characteristics</b>	E	D	MoA
Willing to abide by YSA's health and safety policies	√		A / I
Willing to abide by YSA's safeguarding policies	√		A / I
Ability to regularly travel to different locations around the city		√	A / I
Willing to work flexible hours, including weekends and evenings to cover the needs of the company and to work throughout the city	√		A / I
Commitment to customer care and continuous improvement	√		A / I
Commitment to staff and own development	√		A / I

E = Essential

D = Desirable

MoA = Method of Assessment (Application/Interview/Task)

Job Description	
Relationships:	The post holder will be an integral part of the operations team and will be supported by the Learn to Swim Manager. The post holder will be required to work closely with the team of Lead and Assistant Swimming Teachers.
Physical Conditions:	The role involves some manual labour and working safely with chemicals (i.e. cleaning tasks). It may be required for the individual to manually move, lift, carry or push heavy objects or persons.  All venues are accessible by disabled persons.  York Swimming Academy operates a non-smoking policy.
Prospects:	York Swimming Academy is enjoying continuous growth and with this comes the need to add additional roles to our company structure. Opportunities for advancement and promotion will occur at various points in the future, depending on rate of company growth.  York Swimming Academy is committed to supporting individuals through both 'in-house' and external training.